

ChangeGear® 4.5 Requirements

Understand What Components Are Necessary To Run ChangeGear

The tables below summarize the key system requirements to install and run ChangeGear 4.5. Please review this document before installing your solution to be sure that your system meets or exceeds the minimum hardware and software requirements. This document also provides you with supported e-mail and directory platforms, external reporting information and a list of devices that are discovered by our Resource Discovery Expert (RDE).

Minimum Server Requirements

Component	Technology Requirement
Server Hardware Resources	Hard disk space: Minimum 8 GB Free and room for database expansion Memory: 2 GB, (4 GB recommended) Processor: Xeon 1.6 GHz or higher, (2 Processors recommended) CPU: See operating system requirements
Supported Operating Systems	Windows Server 2008 Windows Server 2003 with Service Pack 2 or later Windows XP Professional with Service Pack 3 or later (for evaluation purposes)
Web Server (IIS)	Internet Information Server (IIS) 6.0 or later IIS 5.1 (for evaluation purposes)
Database	Microsoft SQL Server 2008 Microsoft SQL Server 2005 with Service Pack 2 or later Microsoft SQL Server 2000 with Service Pack 4 or later (some limitations)
Supported Virtual Environments	VMWare ESX/ESXi Microsoft Hyper-V Citrix XenServer
Other	.NET 2.0 SP 2
Note: These minimum requirements assume the ChangeGear Server and database server are on the same machine. If you are also installing ChangeGear Web, using 4 GB of RAM and 2 Processors is highly recommended. Also, another 1 GB of free disk space is required.	

Minimum Client Requirements

Component	Technology Requirement
Client Hardware Resources	Hard disk space: Minimum 75 MB Free Memory: 512 MB, 1 GB (recommended) Processor: Pentium 4, 1.0 GHz CPU: See operating system requirements
Supported Operating Systems	Windows Server 2008 Windows Server 2003 with Service Pack 2 or later Windows 7 Professional Windows Vista - Business, Ultimate, or Enterprise Editions Windows XP Professional with Service Pack 2 or later
Browser Support	Microsoft Internet Explorer 6.0 or later Mozilla Firefox 3.0 or later
Other	.NET 2.0 SP 2

Supported E-mail and Directory Servers

Component	Technology Requirement
Email	Microsoft Exchange 2003 or later Lotus Domino 6.5 or later Novell GroupWise 6.5 or later Support for SMTP, POP3 and MAPI
Directory	Microsoft Active Directory Services Lotus Domino 6.5, 7.0 Novell eDirectory 8.7.3 IR4, 8.8

External Reporting

Component	Technology Requirement
Crystal Reports	Ships with Crystal Reports 2008 Supports import of Crystal .rpt files from version 7 or later

Minimum Resource Discovery Expert (RDE) Requirements

Component	Technology Requirement
Hardware Resources	Hard disk space: Minimum 25 MB Free Memory: 256 MB Processor: Pentium 4, 1.0 GHz CPU: See operating system requirements
Operating Systems	Windows Server 2008 Windows Server 2003 with Service Pack 2 or later Windows XP Professional with Service Pack 3 or later (for evaluation purposes)
Supported Virtual Environments	VMWare ESX/ESXi Microsoft Hyper-V Citrix XenServer
Other	.NET 2.0 SP 2

ChangeGear Resource Discovery Expert (RDE) Supported Devices

Server Type	Operating System
Windows	Windows Server 2008 Windows Server 2003 R2 Windows Server 2003 Windows 2000 Windows Vista (Business and Ultimate Editions) Windows XP (Professional and Home) Windows NT4 Windows ME Windows 98 SE
Mac	Mac OS X 5 (Leopard™) Mac OS X 4 (Tiger™) Mac OS X 3 (Panther™) Mac OS X 2 (Jaguar) Mac OS X (Puma)
Unix	AIX 6.1, 5L HP-UX 11i Solaris 10 (Sparc, x86) Solaris 9 (Sparc, x86)
Linux	Red Hat SUSE Ubuntu
Citrix	XenApp (MetaFrame) version 5 XenServer 3.2 XenServer 3.1
VMWare	ESX/ESXi Server 2 Server
SQL Server Database	SQL Server 2008 SQL Server 2005 SQL Server 2000
Printers	Any SNMP enabled printer (Printer MIB supported)
Scanning Protocols Supported	TCP/IP WMI SNMP v1, SNMP v2 SSH Telnet
<p>Note: This list only contains the most common network devices that are scanned by ChangeGear's Resource Discovery Expert (RDE). Many additional network devices can be scanned and monitored by RDE, so if you have any specific questions please contact our technical sales representatives at 813-840-4027 or email sales@sunviewsoftware.com.</p>	

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